

SOJOURN HOUSE

A SAFE WORLD AND A BETTER FUTURE FOR REFUGEES

**Dedicated to the staff;
the heart and soul
of Sojourn House**

ANNUAL REPORT 2020

THANK YOU SO MUCH TO OUR DONORS, SUPPORTERS AND COMMUNITY PARTNERS WHO'S CONTRIBUTIONS HAVE SO POSITIVELY IMPACTED THE LIVES OF REFUGEES RESIDING AT SOJOURN HOUSE

We are forever grateful for the increased support received from all of our very generous donors and partners, both old and new throughout this most challenging year.

CORE FUNDER

City of Toronto

GOVERNMENT OF ONTARIO

Ministry of Children, Community and Social Services
- Newcomer Settlement Program

CITY OF TORONTO

Shelter Support and Housing Administration

Homeless Partnership Strategy

FOUNDATIONS

Give Foundation, Youth and Philanthropy (YPI)
Initiative Canada, Penny Appeal Canada

SUPPORTING BUSINESSES AND ORGANIZATIONS

York Heritage Quilt Guild, The Diners Corner, MariYummy Desserts, Hothouse Cafe Inc., Itexxia, Inc., Market Square Social Club, Spruce Court Co-operative Inc., Way Pay, The Sewing Army Facebook Group, The Love Box Project, Project Northern Lights, Huge Inc, St Lawrence Supper Club, Toronto Star, Promise Convenience and Take Out Catering, Toronto Public Library

INDIVIDUALS

Susan Fletcher, Adam Radwanski, Alexis Singer, Allen Oke, Allison Grant, Amelia Pendleton, Andrea Herod, Ann Fischer, Anne Fry, Assane Tassebedo, Audrey Mason, Barbara Haynes, Barbara Stewart, Caitlin Foster, Carole Morong, Carolyn Hamill, Charles G. Bowles, Chelsea Scott, Chloe Van Landschoot, Christina Ungar, Craig Grant, Damien

Lyn, Daniel Fernandes, Danielle Bender, David Conroy, Danielle Cuthbert, Danielle Makuch, David Kai, David Tartick, Debbie Hill-Corrigan, Denise Spinelli, Elaine Dickson, Elena Gatti, Erica Camardo, Erin Newman, Frederick and Bonnie Martin, Gaurav Murgai, Gillian Harrison, Guadalupe Koen-Alonso, Hricha Rakshit, Hugh Connolly, Jamil Karim, Janet Dalicandro, Janet Dalziel, Jannet Hudson, Jeff Gu, Jennifer Chu, Jessica Harris, Joan McLaughlin, Jocelyn Ward, Joel and Nicola Lockwood, John Bercasio, John Fraser, Joy Connelly, Julie Spence, Jun Choi, Kaitlynn Kylie, Kareen Sarhane, Kate Sinclair, Kimberly Tan, Kip Greenwood, Koorosh Eslami, Krista John Hansen, Kristina Corre, Laura Leonard, Lesley Ciarula Taylor, Lianne Robitaille, Lily Dehghani, Lindsay McIver, Louise Garfield, Lucas Joseph, Lucas Bailey, Maggy Parsons, Malcolm and Mary Martini, Marina Kozina, Mark Nelson, Mark Rosenblatt, Martin Horak, Mary E Coombe, Mary Leonard, Maryam Baghi, Michael Barkley, Michael Ward, Michelle Klaiman, Michelle Bissada, Michelle Ng, Monique Harding, Mr. Ajamu Clarke, Mr. and Mrs. Trevor and Jennifer Levere, Mr. Charles Bowles, Mrs. Catherine Dewar, Mrs. Madeline Radics, Ms. Susan Binnie, Natalie Reisman Breger, Nicole Bradbury, Nicole Champagne, Nima Sabet, Orla Smith, Oscar Strawczynski, Pardis Ghaem-Maghani, Paul Greenwood, Rachel Spitzer, Richard & Susan Sims, Rob Ford, Robin Vaile (Robinson), Roy Male, Sadie McClure, Samantha Marchand, Samuel Vaillancourt,

Sarah Lazarovic, Sarah Leonard, Seline Tam, Sepehr Madani, Shakir Haq, Shantona Chaudhury, Sherry Armstrong, Sonja Babovic, Sophia Weber, Stephanie Spinelli, Stephen Allen, Stephen Gill, Tamiko Bown-Kai, Tatjana Vieira, Taylor Smith, Teonest Kabanda, Theresa Lubowitz, Tina Colbary, Toby Lo, Vandana van Pinxteren, Vanessa Redditt, Victoria McLean, Yurina Ichikawa Baker

COMMUNITY PARTNERS

Alexandra Park Early Learning and Child Care Centre, Brands Canada, CultureLink Settlement and Community Services, Daily Bread Food Bank, Kids Up Front Foundation, Parents for Better Beginnings, Queen West Community Health Centre, Regent Park Community Health Centre, Regent Park School of Music, Ryerson Community School, Scadding Court Community Centre, Second Harvest, Sherbourne Community Health Centre, St. Stephen Community House, The Create Institute (Art Therapy Education), The Furniture Bank, Toronto Bail Program, Toronto Public Library, Women's College Hospital, Central Tech School, New Circle Clothing bank, TD Bank, New Moms Project, COSTI, Children's Aid Society, St. Marcellinus Secondary School, Toronto Youth Partnerships and Employment (TYPE), Women's Health in Women's Hands, Partnership to Advance Youth Employment (PAYE), Hospitality Training Centre, Alexandra Park Neighbourhood Learning Centre

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Message From The Executive Director



DEBBIE HILL-CORRIGAN
Executive Director

And a huge shout out of thanks to the Board of Directors, City of Toronto Shelter Support and Housing and all of our generous donors for all their support throughout 2020!

I have never been so proud or amazed at the resilience and commitment of the staff teams of Sojourn House than in the year of COVID 2020.

It is my privilege to honour them all in this 2020 Annual Report. I have always said that Sojourn House is not just bricks and mortar but it is the people who are there every day; being there for the clients, truly welcoming refugees and supporting them in their journey to become new Canadians. They are the soul of Sojourn House, what contributes to the exceptionalness of this agency. This was clearly demonstrated throughout 2020.

In early April of 2020 Sojourn House experienced an outbreak in the 24/7 shelter that took us all by surprise. Only one client had symptoms but following testing of everyone in the shelter many were positive and were sent to a recovery site. Much gratitude must be expressed to our partners at Women's College Hospital (WCH) who were there for us long before TPH to assist us through this challenging and fearful time.

Words cannot give justice to how the entire staff from the senior management team to all frontline employees came together to ensure that clients were supported and everyone was kept safe through strategic risk management planning and the implementation of high level procedures and protocols.

The plans put in place during the outbreak and moving forward were instrumental in deterring new outbreaks throughout the balance of the year. There were none! One case here or

there but with access to immediate testing at WCH and Inner City Health Associates (ICHA) recovery site we successfully contained any potential new outbreak.

But it was still a very fearful time for staff and not without times of high stress. Yet staff came to work every day as did the management team to support them. They checked in with their respective clients daily, they screened at the front door, monitored meals, helped with testing, took meals to clients in isolation prior to their notification of COVID status, purchased food for families in isolation in our family and transitional housing programs, cooked 3 meals a day for shelter clients, kept the facilities clean and highly disinfected, the list goes on.

Safe distancing and very reduced numbers in communal spaces impacted on the staff ability to engage clients in orientation and social interactive activities but that didn't deter them from some creative and fun activities such as art shows, door decorating and a safe distanced BBQ in the summer to name a few.

We all learned or enhanced our abilities to communicate through on line and supported clients to access education and on line training programs. Zoom became the new normal.

I can happily attest that we moved into 2021 pretty much unscathed from the most challenging year this agency has ever experienced in my 23 years and it can all be attributed to the amazing and committed staff of Sojourn House honoured in this Annual Report!

2020-2022 STRATEGIC PLAN



BUILD on our successful programs and **ADD NEW** programs to meet emerging needs of refugees



MAINTAIN our current funding and **DEVELOP** new funding to support organizational growth and enhancement



ADVANCE our leadership and advocacy in refugee care



STRENGTHEN our organizational infrastructure to ensure sustainable growth

Message From The President

BOARD OF DIRECTORS 2020

Natalie Reisman Breger
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VP Legal, The Rose Corporation

Michael Isaac
Treasurer

Senior Economist, Ontario Financing
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Vanessa Redditt
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Family Physician, Crossroads Refugee
Clinic, WCH

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Member

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Ciro Muiruri
Member

Executive Director, Pendo International
Projects

John Taht
Member

VP Personal Banking & Cards
Technology, TD Group

Reflecting on this past year fills me with such a mix of emotion. It was scary, lonely, challenging, and deeply uncertain. At the same time, the strength of the human spirit shone through that darkness. Hope, community, resilience and perseverance were exemplified. Nowhere were those two sides of the coin as on display as they were at Sojourn House. The frontline workers, management staff and clients were all thrust into the depths of the pandemic. Living and working in tight quarters. Facing the challenges of being new to a country while trying to absorb the “new normal”. Masks, sanitization procedures, and social distancing become the norm. But even as we worked to create physical distance between people, Sojourn House pulled together to show that standing six feet apart did not mean you could not make a community feel held, supported and closely knit. The Board banded together to adapt and provide support through the channels available to it. The strategic plan was put on hold as pandemic control took precedence. Watching from a distance, we struggled to find a way to express our thanks to the hardworking Sojourn House employees at all levels. We worked to remotely script and produce a brief video message for all staff to express some of our thanks in the dreary fraught days of the early lockdowns. The Board further acknowledged the exceptional work

and sacrifices of the staff by facilitating year-end bonuses and providing extra days’ pay, above and beyond the Government top-ups. While many of us transported our desk jobs to home, we saw the commitment of Sojourn House’s management and leadership staff who showed up side-by-side with frontline workers to ensure the safety of our community while truly leading by example. The Board, like the rest of the country, transitioned to meeting via Zoom trying to find connection and effectiveness through screens spread across the city. As Summer draws near and we see glimmers of the light at the end of the tunnel I find my gratitude for this very special community only grows fiercer. Watching us pull together through one of the most challenging and isolating experiences in a communal lifetime gives me hope for that brighter future so many of our clients come to this country seeking. Thank you all so very much.

While many of us transported our desk jobs to home, we saw the commitment of Sojourn House’s management and leadership staff who showed up side-by-side with frontline workers to ensure the safety of our community while truly leading by example.



NATALIE REISMAN BREGER
President of the
Board of Directors

The 24/7 Shelter Team

“Go Team!” Words of encouragement from a team member to her colleagues. The 24/7 staff team is responsible for direct services to clients in the shelter program. On site every day and through the overnights in 2020 to be there for our clients; overcoming their own fears of COVID to ensure that clients were supported through an outbreak and working to ensure that they received the services needed as they began their journey to a new life and settlement in Canada. The team is made up of front line Shelter (Settlement) Housing and Outreach staff. Masking and Plexiglas did not take away from the work to be done. Not for this amazing team. They monitored the

front door for symptom screening and meal times to ensure safe distancing, as case managers they provided information and resources to their respective clients, they managed client crisis, they brought meals to isolated clients waiting on their COVID test outcomes and supported them through their fears. Housing staff were challenged with assisting clients to access housing, no small feat during COVID. Outreach staff prepared clients for moving once they had found permanent housing. The usual holiday celebrations may have been cancelled but staff made sure meals were provided before sun up during Ramadan, the house decorated for holidays and gifts distributed to all clients.



“The on-set of Covid-19 highlighted our collective strength as a team. The amazing teamwork that characterized Sojourn House’s work assisted us to quickly brace up against this unprecedented pandemic.

The staff kept learning and figuring out things together through all the changes associated with the pandemic. Overall, our effective management of this pandemic was a direct result of the exceptional physical/emotional support which the staff gave to our clients, and to each other”. Fatima, Shelter Manager

*Jesus Mejia, Settlement Counsellor
Roman Nsubuga, Weekend Support Worker
Belete Bekele, Settlement Counselor
Saida Elmi, Contract. Weekend Support Worker
Marcela Escobar, Settlement Counsellor
Hadija Kalyegira, Weekend Support Worker
Nashwa Tawfiq, Settlement Counsellor
Cindy Laparra, Weekend support Worker
Leeya Solomon, Contract. Settlement Counsellor
Urmila Shrestha Thapa, Weekend Support Worker
Adetunji Oromitan, Overnight Worker*

*Abbey Sendege, Weekend Support Worker
Kishwar Bokhari, Outreach Social Worker
Tamiru Semunegus, Weekend Overnight Worker
Tsega Alemayehu, Outreach Social Worker
Bernadette Dondo, Relief Counsellor
Angella Oni, Housing Counsellor
Ashley Hall, Relief Counsellor
Fardowsa Abdi, Housing Social Worker
Fatuma Abdi, Relief Counsellor
Emmanuel Chiazor, Housing Counsellor
Smita Murkey, Relief Counsellor*

*Thomas Gabor, Housing Counsellor
Moyofoluwa Adekunle, Relief Counsellor
Heather Rowe, Outreach Social Worker
Aline-Gorethy Kamariza, Relief Counsellor
Jennifer Prince, Relief Counsellor
Marcelin Kisampar, Relief Counsellor
Deepa Kunwar, Relief Counsellor
Eyerusalem Yegzaw, Relief Counsellor
Denise Bernard, Relief Counsellor
Deqa Salah, Relief Counsellor
Ruth Shumie, Relief Counsellor*

Rose Kangabe,
Child & Family
Settlement
Counsellor
Namarig Yusuf,
Housing Counsellor
Ruth Gakunga, Child
& Family Settlement
Counsellor
Pearl Mamba,
Housing Counsellor
Brigitte Mukamutara,
Child & Family
Settlement
Counsellor
Olive P. Ellis,
Weekend Support
Worker
Mauro Cisneros
Colin, Child &
Family Settlement
Counsellor
Patricia Katona,
Weekend Support
Worker
Josephine
Onyemaobi, Child &
Family Settlement
Counsellor
Shermaine
Boreland, Weekend
Support Worker
Mervin Zvemhara,
Child & Family
Social Worker
Fadumo Duale,
Weekend Support
Worker
Djamila Ingabire,
Overnight Worker
Zahra Mahmoodi,
Weekend Overnight
Worker

*In words of Martin Luther King Jr,
"The ultimate measure of a man is
not where he stands in moments
of comfort and convenience,
but where he stands at times of
challenge and controversy".*

*"All of Sojourn House staff were able
to work together towards a common
goal. The departmental teams were
committed to the overall goal of
staying safe and keeping everyone
safe and to this end everyone did an
admirable job. I am proud of all of
the teams and I thank them so much
for their commitment to Sojourn
House objectives." Dan, Senior
Director of Shelter and Housing*

Family Shelter Team

Similar to the 24/7 shelter the family shelter experienced a drop in arrivals during 2020. Regardless this wonderful and committed staff team was on site daily and actively providing supports, safe distanced programming activities and enhanced cleaning and disinfecting to on average 54 families representing well over 100 adults and children.

In all of 2020 only 1 suspected case of COVID was identified. Amazing! Thanks to the diligence of the teams both frontline shelter/settlement and housekeeping and maintenance the family program remained COVID free throughout the year.

As well as doing daily health checks with their respective clients, case management supports were provided in offices with protective glass and masking or during restrictive

periods by zoom. Programs such as small group conversation circles (opportunity to discuss issues and provide settlement information), a back to school BBQ and Children's Art show were held with programs and case management going virtual during times of heightened restrictions. Donated books by Toronto Public Library were distributed to the families. As well, families were assisted with virtual learning for education, employment training and ESL. Imagine being a family of 4 hunkered down in a one room hotel room where you cook as well as sleep.

This incredible team were there to ensure that all the families were safe, informed and well taken care of during this most challenging year. Hero's all!



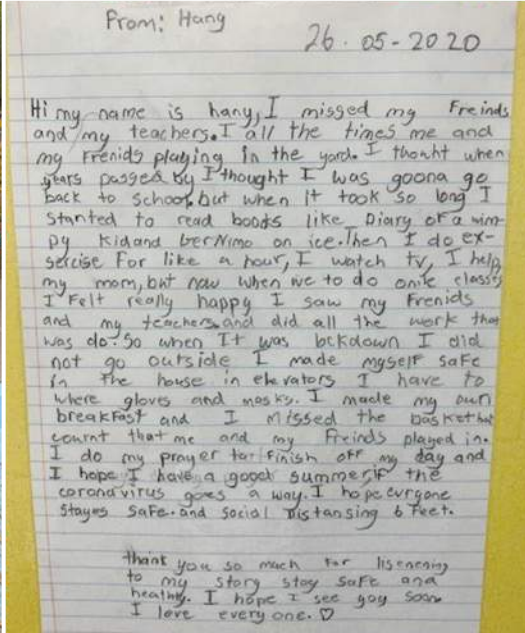
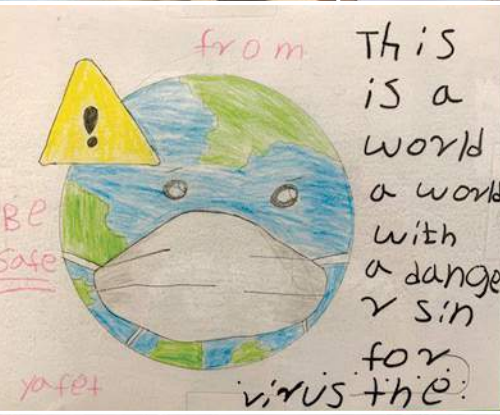
The Transitional Housing Team



This amazing team provides supports to clients in the Sojourn House two-year Transitional Housing program for high need refugees; those requiring higher level supports due to trauma, disabilities or health/mental health challenges. There are 48 apartment units where clients are supported to live independently and staff assist them to prepare to move into the community. 12 two bedroom units and 12 double bachelors are home to families with children. There are 24 bachelor units for singles the majority of which house youth.

Staff grappled with assisting clients to new challenges in 2020 such as access to on line education for children and youth and ESL and employment training webinars for adults. The team was available daily to ensure clients had the tools and resources needed for their immigration process, access to appropriate health services and provided information based counselling and referrals as needed. They shopped for groceries for clients who needed to isolate and made sure that they had everything they needed such as medication and disinfecting cleaning products.

Stay at home lockdowns did not deter this determined team from addressing issues of social isolation, coming up with creative ideas such as Halloween door decorating and an Children's Art Show to name a few. Never to miss the holiday season with all of the gifts from our generous donors, staff made sure that everyone received food hampers, gift cards and toys. As part of the agency team they shared in the daily front door screening duties with their shelter program colleagues.



Angela Oni (interim),
Transitional Housing
Coordinator
Hajnalka Hamori,
Settlement Counsellor
Andrea Herod,
Transitional Housing
Coordinator
Karolina Nowak, Child
and Family Social
Worker

“We taught clients how to utilize various types of electronic platforms for communication and service planning/ delivery purposes that they otherwise would not have learned. We also found a way to collaborate with external partners to refer the children to their virtual after- school activities program.”
Karolina and Hajnalka

Team Skills for Life

Another mighty team of two who support all of the youth at Sojourn House both in the transitional housing program and in the shelter. At any given time up to 40 youth!

2020 saw a rethink of the program that ensured active communication with the youth during stay at home and lock down periods when all the group programs had to stop. Small safe distanced groups and one on one became the norm at other times. Cell phones then became even more than usual (it is youth!) the communication tool for outreaching and engaging the youth. Similar to all clients accessing education, high school, community college, university programs became a huge challenge due to the agencies internet limitations that we struggled to update and resolve issues throughout the year.

One on one masked and safe distanced sessions with the youth provided counselling opportunities and a chance for staff to check in with them relative to their health/mental health status. This team was truly a family to the youth who have no one in Canada during a most stressful time for them; never more critical than during COVID and the periods of isolation it created.

"We found ourselves becoming second teachers to some of the youth. This allowed us to build stronger relationships and find out more about their learning styles. It helped us to become more creative and aware when planning programs. As social workers we had to wear many hats to meet the unique needs of a pandemic such as shopping for clients in isolation, teaching how to bike ride as well as teaching art as a means of self-care."

Stephen and Thurkka



Stephen Conroy, Youth Social Worker - Thurkka Kirupanathan, Youth Worker

Team Food Services



“We are reminded of how fortunate we are to be part of this strong organization (Sojourn House) that supports each other to accomplish great things throughout this challenging time. It is the power of this organization (Sojourn House) that will propel us through this to better times”.

Tamirat, Director of Food Services

Who could imagine a refugee shelter without providing a variety of foods integrating cultural items to help people feel at home. This group of skillful cooks and assistants provide breakfast, lunch and dinner as well as an evening snack to clients at our 101 Ontario site.

2020 was an interesting year as we had to reduce the dining area to 10 clients (from 40) at a time to ensure safe distancing. Meal times were extended to accommodate spacing and deep cleaning enhanced to ensure everyone’s safety. That didn’t stop our amazing team from

providing special meals during Ramadan or decorating and providing holiday meals for Easter and Christmas. Meals were also available for the transitional housing clients as may be needed for clients experiencing food insecurity or mental health related issues.

“Chicken Wings Express” free lunch was introduced for agency staff at both locations every Thursday as an appreciation of their work during COVID much to the delight of everyone as a favourite meal for clients and staff alike. And it continues today!



Felix Asiedu, Cook - Getaw Abebe, Cook - Shewakena Desta, Weekend Cook - Kamrool Azeez, Weekend Cook - Solomon Ejigu, Relief Cook - Marie Labossiere, Kitchen Assistant - Edemealem Kassye, Kitchen Assistant - Amin Jivraj, Kitchen Assistant - Zita Nasasira, Kitchen Assistant

Team Maintenance, Facility and Security

101 Ontario Team

Everton Hendricks, Custodian
 Anthonia Akaeze, Relief
 Maintenance
 Dadzie Godday, Custodian
 Erasmus Ncube, Overnight
 Security
 Kabir Lawal, Custodian
 Basil Johns Weekend
 Overnight Security
 Ali Haziraj, Custodian
 Jimmy Malish, Overnight
 Security
 Richard Valentine, Relief
 Custodian
 Adewumi Adeteniola,
 Overnight Security
 Jurij Fedyk, Relief Custodian
 John Okumo, Relief Security
 Timothy Williams, Relief
 Custodian
 Aditya Janga, Relief Security
 Behroz Sohrabikhoei,
 Maintenance

165 Grange Team

Arben Senka, Maintenance
 and Housekeeping Supervisor
 Lan Su, Custodian
 Sikhumbuzo Sihoma,
 Custodian
 Rowena Luague, Custodian
 Hadi Kara, Maintenance
 Shyrete Haziraj, Custodian
 Issa Ibrahim, Overnight
 Security
 Leontina Martins, Custodian
 Verma Ramkhalawan,
 Weekend Overnight Security
 Olayiwola Adeymi, Custodian
 Abdirezak Mohamed, Relief
 Security



“An amazing Team, working hard and with passion to keep the buildings and all our clients & staff safe during this really hard time with COVID! With an exceptional response to all new restrictions, regulations on cleaning and disinfecting and the enormous extra work load that this has brought! The team has become stronger together, the best I ever seen!” Drita

“Keeping us all Safe” became the saying when referencing the incredible hard working cleaning teams during 2020 who made it their mission to ensure that Sojourn House was impeccably clean (always is, actually) and enhanced with scheduled high disinfecting of common area surfaces, eating areas and client rooms. These teams are critical to the health and safety of all Sojourn House staff and clients. It can be said that the fact we had no other outbreaks at 101 or any outbreaks at 165 Grange in 2020 can be directly attributed to this amazing and committed team of cleaners.

The security team working overnights monitors and are available to clients for emergencies and facilitating EMS in the event of a medical or facility emergency. We may not see them

during the day but knowing that they are always there at night provides comfort and security for all the clients at both of our locations including the satellite program at 250 Queen St E. They became the first line of screening for symptoms defense regarding clients returning into the building late at night.

Never last but equally critical are the maintenance staff that keep us all in good working order. Under the direction of the Director of Facility and Maintenance and the Maintenance and Housekeeping Supervisor at the Grange site, these staff completed repairs and worked with the cleaning teams to ensure the health and safety of everyone. These teams helped us all feel safe throughout 2020.

The Administration Team

A small but mighty team of two who support all administrative e/office operational systems and equipment from finance through IT and communications; from reception to managing fundraising donations this team provides us all with the ability to manage and complete our work every day.

“Although behind the scenes this team was critical to ensuring administrative stability through 2020 and provided a welcoming face in our administration office always there to help out where needed.”

Luk, Director of Finance and Administration

Eric Banava, Administrative/Accounting Assistant - Olivia Rollo, Office/Finance Administrator - Cecilia Garcia, Office Administrator



The Health Clinic Team

Never more than in 2020 could having this amazing team on site benefit our staff teams and clients. We are so grateful to Women’s College Hospital and Regent Park Community Health Centre for this incredible partnership. They provided up to date information and advice about COVID. Vanessa, the ever amazing Nurse Practitioner led the charge, supported us through the outbreak and continued to support us throughout the year on all things COVID. Dr. Roy provided education and training on proper PPE use and was always available to attend team meetings to share his medical expertise with us or meet with staff or clients about COVID.

“How impressed I was to see how during the 2020 outbreak the staff rose to the occasion to manage it and their amazing ability to be flexible to immediately do what was needed. As an outside professional I felt it was a safe place to be”. Dr. Roy

Vanessa Wright, NP Women’s College Hospital (Crossroads Clinic) - Dr. Roy Male, Regent Park Community Health Clinic



The Management Team

This team made up of the Executive Director, Senior Director of Shelter and Housing, Directors of Finance and Administration, Facility and Maintenance Services, Food Services and People Services (HR) as well as the Managers of both the 24/7 Shelter and Family Shelter provides leadership and support to all the staff teams providing direct services throughout the agency.

They work as a united team to make organizational decisions, ensure policy implementation and the application of the Sojourn House strategic vision. In 2020 they also became the COVID risk management, strategy and policy team.

2020 was the most challenging of years for this committed team. All energy and focus was directed to the safety of both clients and employees. While regular

monthly meetings focused on day to day operations and issues, weekly COVID briefing meetings were held to check in with each other and review external and internal environments and our risk management operational plans, policies and procedures. The ED communicated regularly updating and sharing information with all employees on COVID updates. Transparency and keeping staff informed, a priority.

As a frontline service organization this dedicated team of Managers were on site to support the staff teams and provide supervision and guidance. They ensured the application of all safety procedures and protocols and were available for providing debriefing counselling supports to staff if needed.

“The unwavering leadership and teamwork of this committed management team successfully and safely carried Sojourn House through 2020.”

Debbie, Executive Director



*Debbie Hill-Corrigan
Executive Director*



*Dan Rutembesa
Senior Director of
Shelter and Housing*



*Luk Law
Director of Finance
and Administration*



*Drita Kapedani
Director of Facility and
Maintenance Services*



*Tamirat Yegezu
Director of Food
Services*



*Moneca Yardley
Director of People
Services*



*Fatima Saliu-
Ediagbonya
Manager 24/7 Shelter*



*Abeye Mamo
Manager Family
Shelter*



Financial Statement 2020

STATEMENT OF FINANCIAL POSITION

ASSETS

	2020	2019
Current Assets:		
Cash	\$ 1,720,374	\$ 1,030,743
Designated Cash	\$ 708,526	\$ 522,412
Guaranteed Investment Certificates	\$ 635,848	\$ 558,353
Designated Guaranteed Investment Certificates	\$ 915,941	\$ 944,137
Amounts Receivable	\$ 27,194	\$ 80,848
Due from City of Toronto	\$ 31,511	\$ 30,283
HST Recoverable	\$ 40,762	\$ 70,903
Prepaid Expenses	\$ 311,301	\$ 332,076
Total Current Assets	\$ 4,391,457	\$ 3,569,755

Capital Assets:	\$ 9,136,374	\$ 9,439,432
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TOTAL CURRENT AND FIXED ASSETS	\$ 13,527,831	\$ 13,009,187
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LIABILITIES AND NET ASSETS

Current Liabilities:		
Accounts Payable and Accrued Liabilities	\$ 1,137,533	\$ 659,034
Due to City of Toronto	\$ 21,782	\$ -
Current Portion of Mortgages Payable	\$ 168,933	\$ 164,670
Deferred Contributions	\$ 22,893	\$ -
Total Current Liabilities	\$ 1,351,141	\$ 823,704

Long-Term Liabilities:		
Long-Term Portion of Mortgages Payable	\$ 5,819,046	\$ 5,987,986
Deferred Capital Grant	\$ 2,145,980	\$ 2,234,980
Deferred Capital Donations	\$ 229,430	\$ 238,818
Deferred City of Toronto (HPS)	\$ 257,191	\$ 312,920
Total Long-Term Liabilities	\$ 9,802,788	\$ 9,598,408

Net Assets:		
Designated		
Contingency	\$ 473,056	\$ 473,056
Internally Restricted Reserve	\$ 1,624,467	\$ 1,466,549
Invested in Capital Assets	\$ 515,794	\$ 500,058
Unrestricted	\$ 1,111,726	\$ 971,116
Total Net Assets	\$ 3,725,043	\$ 3,410,779

TOTAL LIABILITIES AND NET ASSETS:	\$ 13,527,831	\$ 13,009,187
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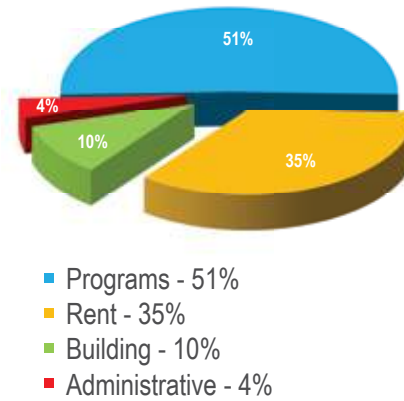
Full Audited Financial Statements Prepared by Pennylegion|Chung LLP
Chartered Accountants are available upon request from Sojourn House.



Financial Statement 2020

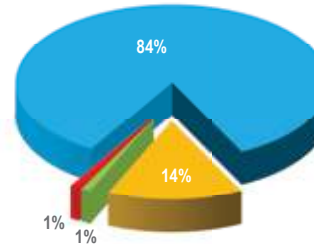
	2020	2019
STATEMENT OF OPERATIONS		
REVENUE:		
Government Funding	\$ 9,186,010	\$ 8,045,271
Donations and Other Revenue	\$ 437,930	\$ 414,853
Total Revenues	\$ 9,623,940	\$ 8,460,124
EXPENSES:		
Programs	\$ 4,744,347	\$ 3,873,784
Rent	\$ 3,179,195	\$ 3,148,994
Building	\$ 874,897	\$ 602,167
Administration	\$ 333,867	\$ 261,511
Total Expenses	\$ 9,132,306	\$ 7,886,455
Excess of revenue over expenses before non-operating revenues and expenses	\$ 491,634	\$ 573,669
Non-operating revenues and expenses:		
SCPI capital grant recognized	\$ 89,000	\$ 89,000
Investment income	\$ 36,688	\$ 54,721
Amortization	\$ (303,058)	\$ (301,905)
EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ 314,264	\$ 415,485

TOTAL EXPENSES



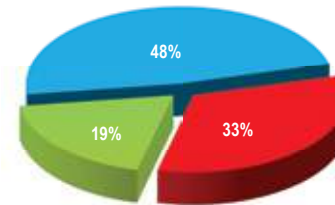
Salaries and Benefits	\$ 4,012,693
Rent	\$ 3,179,195
Food	\$ 664,214
Repairs and Maintenance	\$ 425,227
Utilities	\$ 286,354
Interest and Bank Charges	\$ 163,316
Consultants	\$ 152,899
Office and General	\$ 124,150
Refugee Support	\$ 62,243
Telephone	\$ 41,241
Professional Fees	\$ 15,577
Transportation	\$ 5,197

PROGRAMS EXPENSES



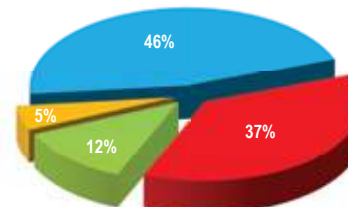
Salaries and Benefits	84%
Food	14%
Refugee support	1%
Transportation	1%

BUILDING EXPENSES



Interest and bank charges	48%
Repairs and maintenance	33%
Utilities	19%

ADMINISTRATIVE EXPENSES



Office and General	46%
Consultants	37%
Telephone	12%
Professional Fees	5%



SOJOURN HOUSE

ANNUAL REPORT 2020

Getting involved

Sojourn House believes in the power of the community, we believe in working together with partners, volunteers and friends to build an inclusive community where we can all thrive together. If you would like more information about how you can get involved with us contact Sojourn House at info@sojournhouse.org or visit our website.

Follow us on



Donate at www.sojournhouse.org

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“The bonds forged through the challenges we all faced together, served to make our staff teams commitment stronger to each other and our clients” Moneca, Director of People Services